

Operational Effectiveness Working Group Report - 12 May 2026

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In the Operational Effectiveness Working Group meeting on 27 April 2026, the following key discussion points were discussed.

1. Bylaws Update process

We are working on modernizing PIAC's structure and election processes to align with the Ontario Education Act and TDSB's operational model.

- **Organizational Shift:** Proposed moving representation from trustee wards to a "Family of Schools" model (aligning with superintendent areas). This includes a transition to a total of 44–50 members.
- **Election Cycle:** Moving to annual September elections. Discussions included staggering terms for co-representatives to ensure continuity and grandfathering current members to complete existing terms.
- **Eligibility & Accountability:** Simplified eligibility based on student enrollment location. New measures were discussed to address inactive representatives, alongside the potential for a "leaderboard" to track member participation.
- **Working Group Operations:** New requirement for co-lead elections to be held *in camera*. One co-lead must be a PIAC voting member.

2. Budget & Financial Planning

Discussions were centered on the allocation of the current budget.

Budget Reallocation: A separate motion has been created for reallocation of remaining funds toward training, promotional materials, and website updates.

3. PIAC Insurance

We are still awaiting clear information from TDSB on the insurance provided to PIAC members. This will help in deciding on whether PIAC has sufficient insurance coverage for its operations and members in their PIAC related activities.

4. Digital Infrastructure & Training

Two major technology investments were proposed to improve efficiency and member readiness.

- **Website Redesign:** The project ("Phase 3") to improve transparency and functionality. This will be reviewed further by the Communications Working Group.
- **Online Training Tool:** An online tool to train members on effective PIAC messaging, Robert's Rules of Order, stakeholder engagement, and non-partisan communication is being trialled. Based on the trial feedback, we are planning to go ahead with a small pilot.

5. Communication Standards & Conduct

The meeting addressed the need for neutrality, transparency, accountability and participation in PIAC operations and communications.

- **Non-Partisanship:** Emphasized maintaining a neutral stance in all PIAC-branded communications and avoiding personal political leanings in official roles.
- **Internal Tools:** Addressed concerns regarding the management of the WhatsApp group and the need for professional conduct. This is addressed in the Communication working group.
- **Member Outreach:** Agreed on the need for better transparency, including distributing agendas earlier and providing executive summaries of bylaw changes.